

A close-up portrait of an elderly woman with short, wavy white hair and light-colored eyes. She is wearing gold-rimmed glasses and a red cardigan over a dark blue top with a colorful floral pattern. The background is a blurred green and white striped pattern.

THIS IS LEGAL AID

2010 ANNUAL REPORT

LEGAL AID OF WESTERN MISSOURI

THIS IS CHELSEA & FRANKIE

CHELSEA* HAD BEEN A PARENT ONCE BEFORE, BUT NOW SHE FOUND HERSELF DOING IT ALL OVER AGAIN AS THE PRIMARY CARETAKER FOR HER GRANDSON, FRANKIE. FRANKIE HAD BEEN DIAGNOSED WITH SICKLE CELL ANEMIA AT A YOUNG AGE, AND DUE TO CHRONIC ISSUES RELATED TO THAT DISEASE, THEY SPENT A LOT OF TIME IN THE HEMATOLOGY AND ONCOLOGY DEPARTMENT AT CHILDREN'S MERCY HOSPITAL. DURING HIS APPOINTMENTS, CHELSEA WOULD MEET WITH THE SOCIAL WORKER TO DISCUSS ANY SOCIAL ISSUES THAT MIGHT BE IMPACTING FRANKIE'S HEALTH.

AT ONE OF THESE APPOINTMENTS, CHELSEA MENTIONED THAT WHILE SHE HAD BEEN CARING FOR FRANKIE FOR QUITE SOME TIME, SHE WAS NOW AT RISK OF LOSING HER HOUSING CHOICE VOUCHER ASSISTANCE, OR SECTION 8 VOUCHER, BECAUSE SHE COULD NOT PROVE THAT SHE HAD LEGAL GUARDIANSHIP OF FRANKIE. THE SOCIAL WORKER WAS VERY CONCERNED ABOUT THE POSSIBILITY OF CHELSEA LOSING HER HOUSING. QUALITY, AFFORDABLE HOUSING IS ALWAYS HARD TO FIND AND FOR PATIENTS WITH SICKLE CELL ANEMIA, ADEQUATE HOUSING IS CRUCIAL TO HEALTH AND WELL-BEING.

THE SOCIAL WORKER REFERRED THE CASE TO LEGAL AID'S MEDICAL LEGAL PARTNERSHIP. THE CASE WAS ACCEPTED, AND CHELSEA'S LEGAL AID ATTORNEY PROMPTLY OBTAINED A POWER OF ATTORNEY FOR HER OVER FRANKIE. THE POWER OF ATTORNEY HELPED ESTABLISH THAT FRANKIE WAS A MEMBER OF CHELSEA'S HOUSEHOLD FOR PURPOSES OF HER SECTION 8 VOUCHER. THE LEGAL AID ATTORNEY THEN REFERRED CHELSEA TO LEGAL AID'S VOLUNTEER ATTORNEY PROJECT (VAP) . VAP LOCATED AN ATTORNEY, WHO AGREED TO TAKE THE CASE AND REPRESENTED CHELSEA IN OBTAINING FORMAL GUARDIANSHIP OVER HER GRANDSON. WITH THE FORMAL GUARDIANSHIP IN PLACE, CHELSEA WAS ABLE TO KEEP HER HOUSING AUTHORITY APARTMENT AND SHE AND HER GRANDSON WERE NO LONGER AT RISK OF LOSING THEIR HOME.

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"The staff did a great job! Thank you! I wish I had more funds so I could give you a million dollars, but I am unable to give anything but my gratitude."

- Walt

Legal Aid of Western Missouri has improved the lives of those in need through quality legal assistance since 1964. Legal Aid provides free civil legal assistance to people who need it most and can afford it least. With offices in downtown Kansas City, Joplin, St. Joseph, Warrensburg and a neighborhood office on Kansas City's westside, Legal Aid serves a 40-county area where more than 280,000 people live in poverty.

BOARD OF TRUSTEES

Aaron Aurand President	Jack Bangert Toni H. Blackwood Dave Bolander Mamie Coleman Lajuana Counts Sharon Courter Leanne DeShong Aldo Dominguez Mary Jo Draper Carol Edwards Jeffrey Feuquay Mark Foster Lisa N. Gentleman William Hall	Linnea Hanshaw Susan Hill Christine Hudec Brandy Imlay Christopher Javillonar Joe Mattox Tera Miller Maxine Phillips Andrew See David Tushaus David Vogel Mary Ellen Young Jennifer McAdam-Intern
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JUSTICE FOR ALL CAMPAIGN LEADERSHIP COMMITTEE

CO-CHAIRS C. Patrick McLarney Jerome T. Wolf Gordon D. Gee Grant L. Davis Willie J. Epps, Jr.	Jack T. Bangert Jeffrey Burns Steve Dees Leanne DeShong Mary Jo Draper William D. Farrar Lisa N. Gentleman Erlene W. Krigel Theresa L. F. Levings	J. Gary McEachen Timothy D. O'Leary Dennis Palmer Robert J. Payne Adam Sachs Andrew See Mark Thornhill Sen. Charles Wheeler Judith Whittaker
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WE ARE PARTNERS IN JUSTICE

There are over 280,000 people living in poverty in western Missouri and our 52 attorneys and 10 case-handling paralegals are, for the vast majority of those people, the only chance for civil legal representation that they will ever have. Without the assistance of front-line partners, who work with low-income and vulnerable clients on a day-to-day basis, there would simply be no way for us to begin to assess all of the legal problems of our potential clients, not to mention actually serve their needs.

That is one of many reasons why Legal Aid increasingly relies on collaborative partnerships to help our staff provide more and better services to people who need our help.

For example, in 2010, the Medicaid Appeals Project at Truman Medical Center referred over 200 patients with permanent disabilities to us who had been denied Medicaid. We won the Medicaid appeals of more than 90% of the patients referred. The success of that project has sparked us to start similar programs in 2010 at the Kansas City Free Health Clinic and the Nevada Regional Medical Center.

In Mental Health Court and Drug Court, we go beyond the traditional defense of individuals charged with city ordinance violations and, instead, get treatment for the mental health issues and/or addictions that are causing many of our clients to have charges brought against them. This partnership changes the lives of many of our clients by getting them the treatment they need and at the same time reduces crime in the city.

Our Medical Legal Partnerships at Children's Mercy Hospital, St. Luke's Hospital, Operation Breakthrough

and KU Medical Center (for their Missouri patients), accounted for over 600 case referrals in 2010.

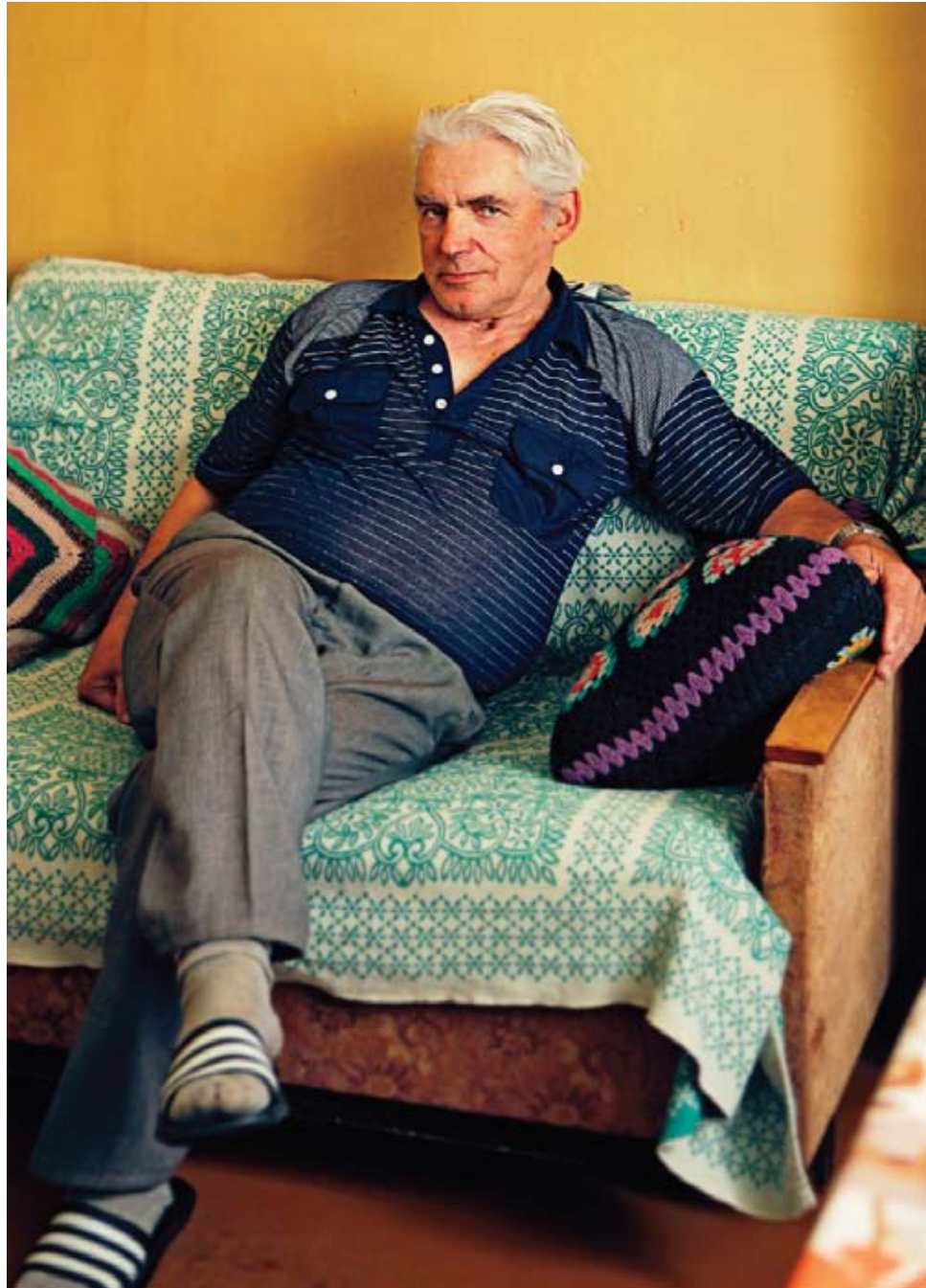
Furthermore, partnerships with law firms and individual private attorneys, are allowing us to do everything from eliminating urban blight to creating alternatives to payday loans to getting city warrants lifted for victims of domestic violence, so they can get jobs and find housing.



GREGG LOMBARDI
EXECUTIVE DIRECTOR

Partnerships also help us show the rest of the community the value of the services that we provide and when community partners see how valuable our services are, they are often willing to help us find funding to do more. From 2008 to 2010, during the height of the economic downturn, Legal Aid's revenues increased from \$7.2 million to \$8.3 million. That's an increase of over 15%, which is due largely to partnerships.

Legal Aid's reliance on partnerships is one of the reasons we have developed a new tagline for the organization: "Let's do justice together." Working with others is one of the things that makes our organization so strong. And we're looking for new partners all the time. We'll hope that you'll join us, either by volunteering your time or providing us with financial support—so we truly can do justice together.



THIS IS DARREL

Darrel* had lived in his home his entire life, over 50 years, inheriting it after his parents passed away. However, the tax bills on the home were addressed to his late parents and were never delivered to him, so he unknowingly fell behind on his taxes. Jackson County sold his lifelong family home due to tax delinquency at a tax sale for about \$300.

Legal Aid represented Darrel at a bench trial in Jackson County Circuit Court and successfully argued that the sale price was so grossly inadequate as to shock the conscience – that selling a man’s home for \$300 was unconscionable. The judge agreed and set the sale aside. Darrel promptly paid up the taxes and was able to continue living in his home.

*RESPECT FOR OUR CLIENT’S CONFIDENTIALITY PREVENTS US FROM USING HIS REAL NAME & PHOTO.



THIS IS FARAH

Farah* was referred to Legal Aid's Low Income Taxpayer Clinic (LITC) through the refugee resettlement agency that had helped Farah and his family resettle in the United States after leaving Somalia. Farah could not understand why the government was holding his tax refund. He had complied with the laws and filed his tax returns on time.

A Legal Aid attorney reviewed the documents and explained to Farah that his tax return had been flagged because he claimed his younger brother and sister for the Earned Income Tax Credit. The IRS wanted him to prove that they were really his siblings.

While that would be an easy task for most Americans, it is more difficult for Somalis. Because they are from a country with no central government and had been living in Kenya in a refugee camp for the last 15 years, Farah and his family did not have any documentation of their birth or family relationships.

Farah's Legal Aid attorney worked with his refugee resettlement caseworker to document that his brother and sister were who they claimed they were. They obtained letters from the children's schools that they lived at the same address and that their brother provided for them. Finally, Farah and his Legal Aid attorney showed that his family's immigration paperwork had the same arrival date.

The IRS review of the paperwork found Farah eligible for the credit. That meant several thousand dollars for this family who is struggling to survive in their new country.

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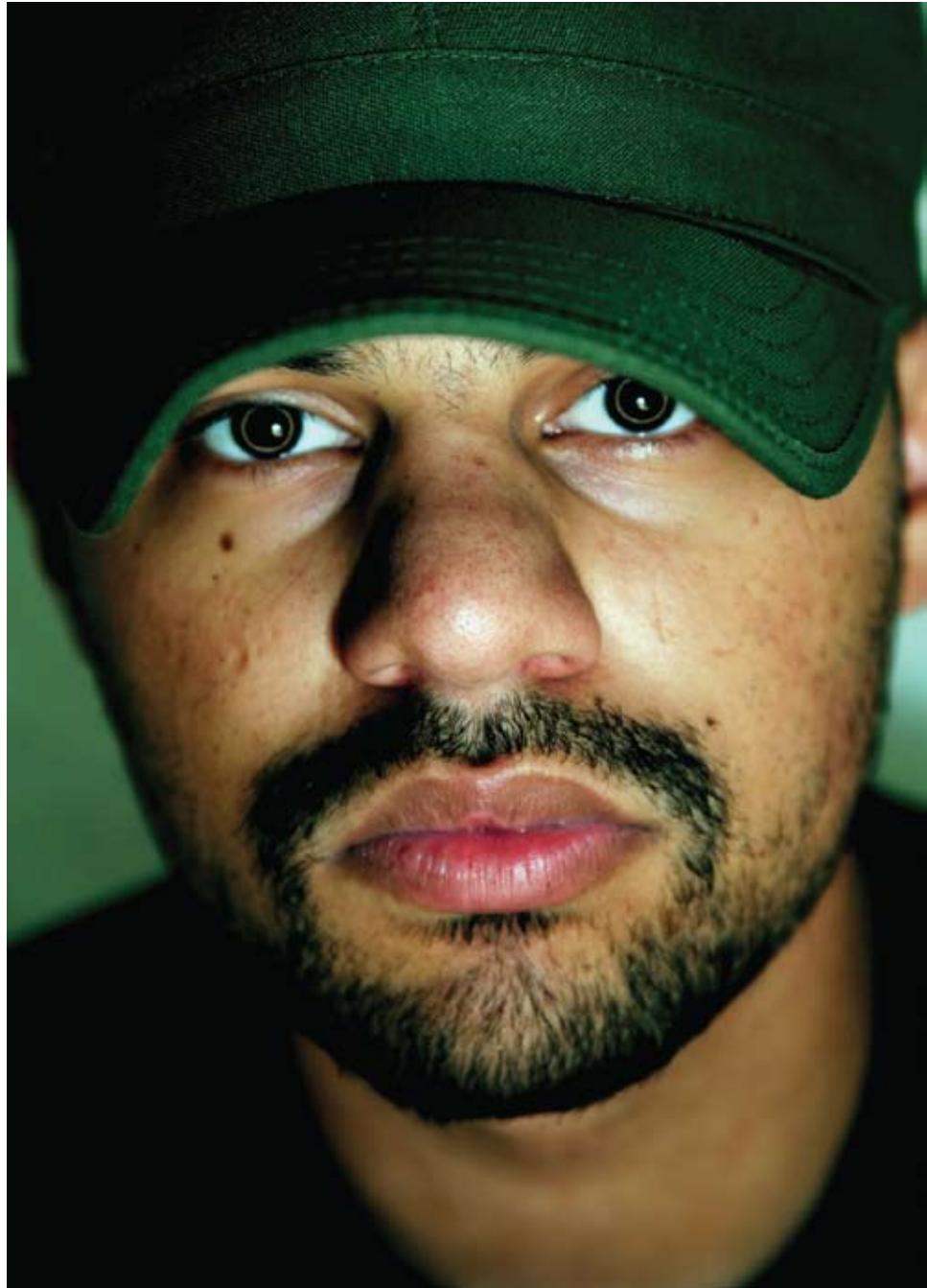
THIS IS ISABEL

In October, a community advocate at an area mental health hospital and a shelter caseworker contacted Legal Aid's Immigration Survivors of Domestic Abuse Project on behalf of Isabel*, an elderly Chilean woman. The woman was in a shelter having been released from a mental health hospital. Isabel had attempted suicide earlier in the summer. Her US citizen daughter had her institutionalized three months later. Although Isabel speaks only Spanish, the court held the commitment hearing without an interpreter. Once the mental hospital staff interviewed Isabel with an interpreter, they quickly realized that Isabel was a victim of elder abuse and exploitation by her daughter.

The hospital released her to the shelter and called Legal Aid Immigration Project. Staff reviewed her situation and determined Isabel might benefit from new immigration regulations for the "U" visa for immigrants who are the victims of crime and are cooperating with the police. While in the hospital and shelter, police reports had been filed detailing the years of theft, intimidation and abuse Isabel had suffered. With an application for a "U" visa, she could start the process of attaining legal status and independence from her daughter.

As a result of her Legal Aid attorney's work, Isabel now has Employment Authorization, a safe and secure apartment, home health care, Medicaid coverage and the necessary public benefits to live on her own.

*RESPECT FOR OUR CLIENT'S CONFIDENTIALITY PREVENTS US FROM USING HER REAL NAME & PHOTO.



THIS IS WHAT WE DO

FAMILY LAW/ DOMESTIC VIOLENCE PROTECTION

Legal Aid's experienced family law advocates help ensure lasting safety for survivors of domestic violence and their children. They provide legal representation to low-income victims of abuse that allows their clients to secure protective orders, establish paternity, obtain divorces and orders for child custody and support. Due to our limited resources, the family law cases we accept all involve domestic violence and primarily situations in which children are at risk.

From Legal Aid's founding in 1964, domestic violence prevention has remained one of our top priorities. Effective legal representation like this, combined with our ability to refer clients to other community resources for assistance with non-legal matters, has proven to be one of the most effective means of stopping domestic violence. With Legal Aid's assistance, domestic violence survivors are able to achieve physical safety and financial security. With this support, victims are more likely to leave their abusers and have the personal and financial capacity to establish a life free from abuse.

HOUSING ASSISTANCE

Legal Aid's housing advocates provide a broad array of legal services to clients living in poverty, focusing primarily on public housing and Section 8 housing. Staff provide information about these affordable rental options to hundreds of low-income, elderly and disabled families each year.

We also assist people with disabilities with accessibility issues and other clients with disputes over eligibility for public and subsidized housing. Our housing

counselors frequently provide advice or representation to help our clients avoid wrongful evictions and improper rent calculations.

FORECLOSURE PREVENTION

Saving the homes of low-income, elderly and disabled homeowners is a Legal Aid priority. Due to our nationwide foreclosure crisis, thousands of Missourians are facing the imminent loss of their homes - some due to having a predatory loan originated through fraud, and others due to a job loss or disability, high medical bills, or other debts leading to a home loan delinquency. Depending on the circumstances, our staff may be able to help homeowners save their homes through litigation, filing a Chapter 13 bankruptcy to stop a foreclosure sale and gain more time to repay debts, or by intervening directly with the loan servicer to pursue loss mitigation options, including loan modifications to reduce interest rates and payments. Staff also counsel homeowners and tenants on their legal options before and after a home is foreclosed on, including providing housing transition assistance and related legal support.

The Central Office Foreclosure Prevention Team also files lawsuits seeking legal redress for homeowners facing the loss of their home, whether due to a predatory and illegal home loan, or due to deficiencies in the foreclosure process. For example, we represent homeowners who have been foreclosed upon after the lender assured the homeowner that it had stopped the foreclosure sale as required by government-mandated modification programs.

In addition to filing claims in state court, the team has stopped foreclosure sales by filing bankruptcy cases,

which often allow clients to restructure or catch up on their mortgage debt.

At times homeowners living on a small retirement or disability income fall behind in paying their property taxes and are faced with the loss of their home of many years. Legal Aid helps these homeowners save their homes from tax foreclosure sales.

HEALTHCARE

Legal Aid represents people who are permanently and totally disabled who have had their Medicaid benefits denied or terminated. In 2010, we obtained Medicaid benefits for 278 clients. This work gives our clients access to ongoing, pro-active medical care and medication and greatly increases their quality of life.

CONSUMER/EMPLOYMENT LAW

Legal Aid advises and represents low-income clients, particularly seniors living on Social Security, in collection and garnishment issues, consumer issues and utility shutoffs. Staff draft powers of attorney for disabled and elderly clients to designate a reliable and trustworthy caregiver of their choice to help them with their medical and financial needs. Legal Aid attorneys represent grandparents raising grandchildren in

guardianship proceedings to provide a stable home, school enrollment, and to obtain medical records. Legal Aid assists many unemployed workers to obtain unemployment benefits when they are terminated from employment through no fault of their own. Staff also advise employees regarding their rights under the Equal Employment laws.

IMMIGRATION LAW

Legal Aid staff represent individuals and their families with immigration cases including applications for work permits, temporary and permanent resident status, and United States citizenship. Legal Aid also provides advice on immigration issues to the immigrant victims of domestic violence, as well as training to caseworkers at domestic violence shelters and others assisting battered immigrants and those who are victims of human trafficking.

FEDERAL BENEFITS/CONSUMER CREDIT

Legal Aid provides clients with assistance with federal benefit claims. Typical claims involve public assistance benefits such as Social Security, SSI, and Medicare. Legal Aid also handles a variety of other issues of concern to elderly or disabled individuals including consumer issues and debtor-creditor problems.

THIS IS AARON

Thirty-year-old Aaron* was a young man to be admired. He raised his seven younger siblings following the death of their mother. When most of the siblings were adults living on their own, Aaron prepared to enroll 11-year-old Mickey* in junior high school. Aaron was stumped when the school required legal verification of his authority over Mickey. Aaron turned to Legal Aid of Western Missouri for help and was referred for placement with the Volunteer Attorney Project.

Volunteer attorney John Azimi-Terizi, of Shook Hardy & Bacon, devoted more than 30 hours of legal services—through investigation, document preparation and court appearance—to obtain full guardianship for his client. Aaron was then able to enroll his brother in school with no further problems.

*RESPECT FOR OUR CLIENT'S CONFIDENTIALITY PREVENTS US FROM USING HIS REAL NAME.

PARTNERSHIPS IMPROVE HEALTH

THE FIRST MEDICAL-LEGAL PARTNERSHIP (MLP) WAS FOUNDED IN BOSTON IN 1993 IN AN ATTEMPT TO ADDRESS SOCIAL FACTORS AFFECTING HEALTH THAT COULD BE REMEDIATED THROUGH LEGAL ACTION. FOR EXAMPLE, WHEN A CHILD WITH ASTHMA LIVES IN A MOLDY APARTMENT, THE MOLD IS LIKELY TO AGGRAVATE THEIR ASTHMA. THE EXISTENCE OF DANGEROUS OR EXCESSIVE MOLD (OR CONDITIONS LEADING TO MOLD, SUCH AS LEAKING ROOFS) IS A HOUSING CODE VIOLATION IN MANY JURISDICTIONS. WHEN THE MEDICAL TREATMENT TEAM COLLABORATES WITH ATTORNEYS, THE HEALTH OF ASTHMATIC PATIENTS CAN BE IMPROVED THROUGH ENFORCEMENT OF THE HOUSING CODE. BY ELIMINATING LEGAL CONCERNS FOR FAMILIES, MLPS IMPROVE THE HEALTH OF THEIR CLIENTS AND REDUCE PATIENT STRESS.

WITH NEW GRANT FUNDING FROM THE HEALTH CARE FOUNDATION OF GREATER KANSAS CITY (HCF), LEGAL AID STARTED ITS FIRST MLP WITH CHILDREN'S MERCY HOSPITAL (CMH) IN 2007 AND THEN EXPANDED TO CMH'S OFF-SITE CLINIC AT OPERATION BREAKTHROUGH, MISSOURI'S LARGEST CHILDCARE PROVIDER, IN 2008. A SECOND YEAR OF GRANT FUNDING PROVIDED FOR A 2009 EXPANSION TO SWOPE HEALTH SERVICES (SWOPE), A LARGE FEDERALLY-QUALIFIED HEALTH CENTER. HCF FUNDING IN 2010 HAS ALLOWED FOR EXPANSION TO THE KANSAS CITY FREE HEALTH CLINIC (KC FREE) AND THE BEGINNING PHASES OF EXPANSION TO THE DEPARTMENT OF FAMILY MEDICINE AT THE UNIVERSITY OF KANSAS MEDICAL CENTER (KU MED). ALL OF THESE PARTNERSHIPS WERE MADE POSSIBLE THROUGH FUNDING PROVIDED BY HCF.



Many of the asthmatic children treated at Children's Mercy live in housing with mold or roach infestations that can make their asthma much worse. Legal Aid can advocate for landlords to correct these code violations.

IN LATE 2010, LEGAL AID RECEIVED WORD THAT THE ST. LUKE'S HOSPITAL FOUNDATION WOULD PROVIDE FUNDING FOR A NEW MLP AT ITS PLAZA LOCATION, INCLUDING FUNDING FOR A FULL-TIME ON-SITE LEGAL AID ATTORNEY AND PARALEGAL.

LEGAL AID'S MLP'S NOW SERVE HUNDREDS OF CLIENTS EVERY YEAR. WITH EACH EXPANSION, LEGAL AID HAS BEEN ABLE TO MAKE LEGAL SERVICES — AND RESULTING POSITIVE HEALTH OUTCOMES — EASILY ACCESSIBLE TO A WHOLE NEW POPULATION OF LOW-INCOME PATIENTS THROUGHOUT THE KANSAS CITY AREA.

FROM EYESORE TO ASSET

SEVERAL YEARS AGO, INVESTORS FROM CALIFORNIA AND COLORADO (ARROWHEAD VILLAGE) PURCHASED TIMBERCREEK APARTMENTS, A 115-UNIT APARTMENT COMPLEX LOCATED ON THE KANSAS CITY'S EAST SIDE. THE COMPLEX WAS VACANT, BUT ARROWHEAD SAID IT HAD PLANS TO REHAB THE APARTMENTS AND RENT THEM. INSTEAD OF DOING THAT, HOWEVER, ARROWHEAD LET THE APARTMENT COMPLEX BECOME INCREASINGLY BLIGHTED. THEY DID NOT SECURE THE APARTMENTS AND DID NO MAINTENANCE ON THEM. THEY ALSO FAILED TO PAY TAXES ON THE PROPERTY.

AS TIME PASSED, SQUATTERS BROKE INTO MANY OF THE APARTMENTS AND THE CITY REPEATEDLY HAD TO BOARD-UP WINDOWS. THE APARTMENT COMPLEX LITERALLY BECAME A DUMPING GROUND.

IN MAY 2010, LEGAL AID'S COMMUNITY ECONOMIC DEVELOPMENT UNIT FILED SUIT AGAINST ARROWHEAD ALLEGING VIOLATIONS OF THE ABANDONED HOUSING ACT AND OF CIVIL NUISANCE LAWS. LEGAL AID REPRESENTED SWOPE COMMUNITY BUILDERS IN THE CASE. THE POLSINELLI SHUGHART LAW FIRM REPRESENTED A SWOPE AFFILIATE IN THE CASE ON A PRO BONO BASIS AT LEGAL AID'S REQUEST. SWOPE IS JUST ONE OF THE MANY LOCAL NONPROFIT NEIGHBORHOOD ORGANIZATIONS THAT LEGAL AID COLLABORATES WITH EVERY DAY TO FIGHT BLIGHT IN THE CITY'S URBAN CORE.

IN SEPTEMBER 2010, LEGAL AID AND ARROWHEAD'S ATTORNEY NEGOTIATED AN AGREEMENT UNDER WHICH THE INVESTOR SURRENDERED ITS OWNERSHIP INTEREST IN THE PROPERTY TO SWOPE COMMUNITY BUILDERS FOR A RELATIVELY MINOR PAYMENT TO BE MADE BY SWOPE WITHIN TWO TO



According to an expert witness evaluation, four of the five buildings in the complex are structurally unsound and will have to be demolished

THREE YEARS. SWOPE WILL DEMOLISH THE EXISTING STRUCTURES AND PLANS TO REDEVELOP THE SITE WITH SPECIAL NEEDS HOUSING, SPECIFICALLY, HOUSING THAT WILL BENEFIT INDIVIDUALS WHO ARE PHYSICALLY, EMOTIONALLY, OR MENTALLY IMPAIRED; DEVELOPMENTALLY DISABLED; HOMELESS; OR YOUTH AGING OUT OF FOSTER CARE. THE BENEFIT FOR THE NEIGHBORHOOD WILL BE DRAMATIC.

THE COMMUNITY ECONOMIC DEVELOPMENT UNIT WORKS CLOSELY WITH THE CITY OF KANSAS CITY AND OTHER MAJOR STAKEHOLDERS TO IDENTIFY AND IMPLEMENT MAJOR COMMUNITY DEVELOPMENT INITIATIVES TO REDUCE THE BLIGHT THAT IS BEING CAUSED BY THE FORECLOSURE CRISIS. THE CITY ESTIMATES THAT THERE ARE MORE THAN 10,000 ABANDONED PROPERTIES IN KANSAS CITY.

2010 NUMBERS

FAMILY LAW & DOMESTIC VIOLENCE	24.9%	1,560
HOUSING	24%	1,466
FEDERALLY SUBSIDIZED HOUSING	7.4%	464
FORECLOSURE PREVENTION	5.8%	363
TENANT RIGHTS	6.0%	377
BANKRUPTCY, FORECLOSURE PREVENTION	1.7%	104
OTHER HOUSING MATTERS	3.1%	193
HEALTHCARE	15.6%	977
MEDICAID	11.5%	717
MO HEALTHNET	1.4%	90
OTHER HEALTHCARE	2.7%	170
CONSUMER LAW	9.5%	595
PUBLIC BENEFITS	10.2%	636
SOCIAL SECURITY APPEALS	3.4%	215
DISABILITY/ SSDI	2.1%	134
INCOME MAINTENANCE	2.5%	154
FOOD STAMPS	2.1%	133
GUARDIANSHIP & ADVANCE DIRECTIVES	4.2%	268
IMMIGRATION & INDIVIDUAL RIGHTS	4.7%	294
PRO SE CLINIC FOR MARITAL DISSOLUTIONS	3.0%	187
ACCESS TO EDUCATION	1.1%	71
EMPLOYMENT ISSUES	1.3%	84
LOW-INCOME TAX CLINIC CASES	0.7%	45
TORTS & MISC.	0.6%	35
TOTAL CIVIL CASES		6,253
TOTAL KCMO MUNICIPAL COURT CASES		8,459
TOTAL KCMO MENTAL HEALTH COURT CASES		494
TOTAL 2010 CLOSED CASES		15,206

VOLUNTEER ATTORNEY PROJECT

The Volunteer Attorney Project (VAP) places eligible clients with private attorneys who agree to provide free legal representation to those who otherwise could not afford it. The private attorneys who volunteer their time through VAP believe in the principle of equal access to the legal system, of making "justice for all" more than just a promise. These attorneys are convinced that our legal system must work for all its citizens, and they donate their time and considerable talents to make that ideal a reality. During 2010, VAP attorneys closed 509 cases representing more than 3,399 hours of legal representation approximately \$679,800 worth of attorney time.

KANSAS CITY

JOHN AISENBREY
DAWN AKIN
MILLARD ALDRIDGE
JASON AMERINE
DAVID ANDERSON
ERIN ANDERSON
TERESA L. ANDERSON
LOUIS ANGLAS
DWIGHT ARN
CHRISTINA ARNONE
RUSSELL C. ASHLEY
DEANNA ATCHLEY
KIMBERLY ATHIE
LOUIS AUSTIN
JOHN AZIMI-TABRIZI
JAMES BARKER
DAVID R. BARLOW
DAVID BARRETT
THAD BATSON
RICHARD BECKER
JEFF BEFORD
WILLIAM BEIL
JAMES BELL
GAIL BERKOWITZ
JAMES H. BERNARD, JR.
JUDITH BERRY
MARY ELLEN BIGGE
GEORGE BLACKWOOD
ALLEN BLAIR
JOHN BOCK
CYDNEY BOLER
JANA BOOKER
JONATHAN A. BORTNICK
BRITTANY BOSWELL
STEVE BOUGH
DANIEL BOWERS
ATHENA BRACKMANN
SHERRIE BRADY
SUSAN BRATCHER
DOUG BREYFOGLE
JOHN BRIGG
WALTER BROWN
LEE B. BRUMITT
FRED BRYANT
BRETT BURMEISTER
ANITA BUTLER
ROBERT N. CALBI
JOSEPH CAMBIANO
JASMINE CAMPBELL
ROBIN CARLSON
LYDIA CARSON
JOHN CHICK, JR.
STEVE CHINN
CARL CHINNERY
MICHELE CHOLLET
TERESA CHU
CARL CLARK
JONI COLE
GARY COLLINS
JAMES CONLON
JAMES COOK
NATALIE COOK
DAVID COOPER
HEATHER COUNTS
EDWARD COULSON
JOHN F. CRAWFORD
MICHAEL CRABB
DON CRABTREE
MATTHEW CRIMMINS

JAMES CRONIN
FRED CROUCH
CHARLES CURRY
KEITH CUTLER
DON DAGENAIS
JASON DAVEY
DONALD L. DAVIS
GARDINER DAVIS
TOM DAVIS
KENDALL DAY
TOM M. DEACY
CATHY J. DEAN
JAY DEHARDT
JEFF DEINES
SHERRY DEJANES
TIM DENKER
JOHN DENNIS
WILLIAM DENTON
DAVID DESIMONE
DANIEL DEVINE
COULTER DEVRIES
JANEEN DEVRIES
JONATHAN DILLY
MICHAEL DREILING
ROBERT DUNSFORD
STEVEN EFFERTZ
ANNE EMERT
RICHARD ENGLISH
JAMES ENSZ
FRANK EPPRIGHT
RYAN EVANS
BILL FARRAR
ADDAM G. FERA
MICHAEL FIELDING
JENNIFER FINCH
NICOLE FISHER
RACHEL FOLEY
EDWARD FORD, III
EDWARD FOSTER
DENNIS R. FOWLER
BRIAN GADDY
TODD GANGL
MARY KATHERINE GATES
VINCE GAULTIER
MATTHEW GEIGER
DOUGLAS GHERTNER
STANLEY GILLESPIE
BARBARA GLESNER-FINES
ALEXANDRA GOBLET
JAROD GOFF
KIM GOFF
CHRISTINA E. GONDRING
ROBERT GORDON
CHARLES GOTSCHALL
HEATHER GROSSMAN
MATTHEW GUILFOIL
ANGELA HABEEBULLAH
ELIZABETH HADEN
DEBORA HALE
DANIEL HALL
WILLIAM HALL
LAWRENCE HAMEL
ALLISON HARDY
DAVID HARDY
JAMES HART
JEREMY HART
HEATH HAWK
SCOTT CONRAD HECHT
DARCY V. HENNESSY
JAMES HENRY

DAVID HICKEY
MICAH HOBBS
DAVID HOLDSWORTH
CHARICE HOLTSCRAW
CAMRON HOORFAR
LYNN HOOVER
DENISE HOWARD
BILL HUBBARD
PATRICIA HUGHES
JERRICK IRBY
DALE IRWIN
JAMES JARROW
CHRISTOPHER JAVILLIONAR
KATHLEEN JEANETTA
MONIKA JENKINS
CHARLIE JENSEN
DOROTHY JENSEN
JOSEPH JEPSON
NANCY JOCHENS
JUSTIN JOHNSTON
ANDREW JONES
BARRY KATZ
JILL KATZ
CAROL KATZER
DAVID KENNER
JOYCE KERBER
TERESA KIDD
D. BRYANT KING, III
J. SCOTT KING
KURT KING
ROBERT KINGSLAND
DAVID KIRK
DEBRA KNAPP
RYAN KNIPP
THOMAS KOEHLER
LLOYD KOELKER
THOMAS KREAMER
ERLENE KRIGEL
CHRIS KORTH
JOHN KURTZ
ADAM LABODA
SEAN LAFERTE
LAURI LAUGHLAND
IDA LEE
KATHRYN LEE
GARY LEFRIDGE
THERESA LEVINGS
SHAYLA LEWIS
MARY LIDDLE
IAN LOSASSO
HOWARD LOTVEN
AMY LUCK
THYANNDA MACK
KAY MADDEN
JEAN MANEKE
ALAN MARKOWITZ
JUSTIN MARTIN
STEPHEN MAYER
RYAN MCCLELLAND
CLAIRE MCCLINTIC
WILLIAM MCCOLLUM
ROB MCCULLY
MEGAN MCCURDY
ELENA MCFARLAND
LARA MCINERNEY
CHARLES MCKEON
DENISE MCNABB
RYAN MCNEARNEY
LISA MCWILLIAMS
MICHAEL MERDINGER

JASON MOEHLMAN
MARK MOLNER
JACY MONEYMAKER
LEE MOORE
MINDY MORSE
JAMES MUELLER
J. MICHAEL MURPHY
TIM MURPHY
MOLLY NAIL
JOSEPH NASTASI
SCOTT NEHRBASS
SCOTT NELSON
SELENA NELSON
JASON NONNEMAKER
ALEXIA NORRIS
KATHERINE O'CONNOR
HUGH O'DONNELL
VINCENT O'FLAHERTY
THERESA O'TOOLE
TORIE ORTON
NATHAN OWINGS
JESSIE PASCHALL
RYAN PATTON
HOLLY PAULING-SMITH
ELLIOT PAYNE
BRAD PEMBERTON
MARY PEAL
ADAM PEER
LINDSAY PERKINS
JOANIE PETERSON
JIM PETRIE
KATHRYN PIETARILA
JOHN R. PINK
MELISSA POSEY
DEREK POTTS
SUSAN PRATHER
JENNIFER REAGAN
JESSI REED
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LAW FIRMS MAKE CREATIVE PARTNERS

SINCE ITS INCEPTION, LEGAL AID'S VOLUNTEER ATTORNEY PROJECT (VAP) HAS BEEN IN THE BUSINESS OF MATCHING INDIVIDUAL ATTORNEYS WITH CLIENTS TO RESOLVE THEIR LEGAL PROBLEM. TWO YEARS AGO, AS A SUPPLEMENT TO OUR ONE-ON-ONE PRO BONO WORK, VAP BEGAN A SERIES OF CREATIVE PARTNERSHIPS WITH LAW FIRMS TO ADDRESS MAJOR COMMUNITY LEGAL PROBLEMS, RANGING FROM ERADICATING URBAN BLIGHT TO COMING UP WITH BANKING ALTERNATIVES TO PAY DAY LOANS. SEVERAL AREA LAW FIRMS HAVE SIGNED ON TO PARTNER WITH VAP ON THESE EFFORTS. BRYAN CAVE, LLP, HUSCH BLACKWELL, LLP, POLSINELLI SHUGHART, PC, SNR DENTON, LLP, SPENCER FANE BRITT AND BROWN LLP AND STINSON MORRISON HECKER, LLP, AND ARE AMONG THE FIRMS VAP HAS MATCHED WITH NEIGHBORHOOD ASSOCIATIONS AND COMMUNITY ORGANIZATIONS. AS A RESULT, THE GROUPS HAVE HAD THE BENEFIT OF A WEALTH OF LEGAL KNOWLEDGE AND EXPERIENCE. DURING 2010, THROUGH AGGRESSIVE LEGAL REPRESENTATION, THE FIRMS WERE SUCCESSFUL IN HELPING THE GROUPS ACHIEVE MANY SIGNIFICANT GOALS.

THE WORK OF STINSON'S ATTORNEYS IS A SHINING EXAMPLE OF THE BENEFITS OF THIS INITIATIVE. IN 2009, STINSON AGREED TO ASSIST THE MARLBOROUGH COMMUNITY COALITION, A COALITION OF FOUR NEIGHBORHOOD GROUPS IN SOUTHEAST KANSAS CITY. UNDER THE LEADERSHIP OF ATTORNEY STEVE CHINN, STINSON HAS HELPED THE COALITION DEVISE STRATEGIES FOR ADDRESSING ISSUES SUCH AS ABANDONED HOUSING, ABANDONED BUSINESSES, ILLEGAL DUMPING, CRIME AND THE ABSENCE OF ANY GROCERY STORES IN



"Tulips on Troost" is one of the many Marlborough Community Coalition efforts to instill neighborhood pride. Each fall, residents plant thousands of tulip bulbs.

THE NEIGHBORHOOD. IN ADDITION TO THOSE EFFORTS, THE FIRM OBTAINED 501(C)(3) STATUS FOR THE COALITION AND REPRESENTED IT IN THE SUCCESSFUL OPPOSITION OF THE INSTALLATION OF A MERCURY STORAGE FACILITY JUST OUTSIDE THE NEIGHBORHOOD.

WHILE VAP'S TRADITIONAL ONE-ON-ONE PRO BONO LEGAL REPRESENTATION HAS, FOR MORE THAN 25 YEARS, BEEN PROVIDING AND WILL CONTINUE TO PROVIDE EXCELLENT RESULTS FOR INDIVIDUAL CLIENTS ON A CASE-BY-CASE BASIS, THESE NEW PARTNERSHIPS HAVE THE POTENTIAL TO IMPACT LARGE SEGMENTS OF LEGAL AID'S CLIENT POPULATION AND ULTIMATELY MAKE LIFE BETTER FOR THE COMMUNITY AS A WHOLE.



THIS IS WHERE WE WORK

JOPLIN

A staff of five attorneys, two paralegals, one secretary, two private contract attorneys and volunteers provide service to six counties along Missouri's southwest border. The majority of cases handled by the Joplin office involve victims of abuse seeking Orders of Protection, marriage dissolution, paternity, custody, visitation and support orders. The staff represents clients with public benefits, landlord/tenant and consumer cases. A HUD certified housing counselor serves clients facing foreclosure issues and seeking reverse mortgages.

Many clients present problems beyond the immediate legal issues that brought them to a Legal Aid office. Close partnerships with community agencies enable Legal Aid to help clients address these other issues. Since December 2000, the Joplin office has also operated a legal clinic in the Carthage Community Clinic to provide outreach and intake services.

KANSAS CITY-CENTRAL OFFICE

The Central office in downtown Kansas City maintains a staff of 36 attorneys, 15 paralegals, eight administrative staff and ten clerical staff. This location serves clients living in the Kansas City metropolitan community counties of Jackson, Clay and Platte.

The Central office is home to Legal Aid's Municipal Court Defense Unit. This program is funded by a contract with the City of Kansas City and provides representation to low-income clients charged with jailable offenses in the City's municipal courts.

KANSAS CITY-WEST OFFICE

For 39 years, Legal Aid's Westside office bilingual team

has specialized in providing counsel and representation on immigration and migrant farmworker issues in rural Missouri and in Kansas City. The dedicated team of attorneys, paralegals, support staff and volunteers also provide representation on economic development, community development and housing.

ST. JOSEPH

St. Joseph's staff of ten, which includes six attorneys, three paralegals and one secretary, serve the 18-county area of northwest Missouri. The office represents clients in both rural and urban settings. Many of the cases involve family law, including marriage dissolution, custody, guardianship and Orders of Protection. In addition, staff handles cases involving public benefits, consumer law, landlord/tenant and foreclosure.

Community involvement plays a key role in the success of the St. Joseph office. Staff members are active in a variety of organizations, committees and task forces that focus on specific issues facing clients, such as homelessness, domestic violence, financial stability, and access to services for those in poverty. The staff also makes presentations regularly at various locations throughout the service area on topics such as landlord-tenant and public housing law, consumer law, legal protections for victims of domestic violence, foreclosure prevention, and legal issues facing senior citizens. As a result, the office has made a broader impact on the client community through increasing case referrals and improved community education.

WARRENSBURG

The Warrensburg office serves thirteen rural counties in west central Missouri. The staff consists of four

full-time attorneys, three full-time paralegals, and one part-time paralegal. The Warrensburg office handles cases primarily involving consumer law, housing, domestic violence, landlord/tenant cases, and public benefits issues. The staff maintains a strong presence in the community and works directly with local agencies in several counties. Staff members also make presentations to local groups.

To augment its limited resources, the Warrensburg office utilizes private attorneys in each county either through a contract (they are paid a reduced-rate hourly fee by Legal Aid) or through the Volunteer Attorney Project (they donate their time to represent a Legal Aid client).

SPECIAL PROJECTS

Our commitment, foresight and flexibility allow us to evolve and adapt to our clients' changing needs. As a result, Legal Aid continues to develop innovative partnerships and programs designed to concentrate legal services in areas of particular need in our client community.

DRUG COURT

LOW-INCOME TAX PAYER CLINIC

MEDICAID APPEALS PARTNERSHIPS WITH

- TRUMAN MEDICAL CENTER
- NEVADA REGIONAL MEDICAL CENTER

MEDICAL LEGAL PARTNERSHIP

- CHILDREN'S MERCY HOSPITAL
- KANSAS CITY FREE HEALTH CLINIC
- OPERATION BREAKTHROUGH
- ST. LUKE'S HOSPITAL
- SWOPE HEALTH SERVICES
- KU MED DEPT. OF FAMILY MEDICINE

MENTAL HEALTH COURT

MIGRANT FARMWORKERS PROJECT

NEIGHBORHOOD ATTORNEY PROJECT

POST-FORECLOSURE TASK FORCE

PROJECT ASSIST-NORTHWEST

PROTECTING IMMIGRANT FAMILIES PROJECT

RURAL ASSISTANCE NOW

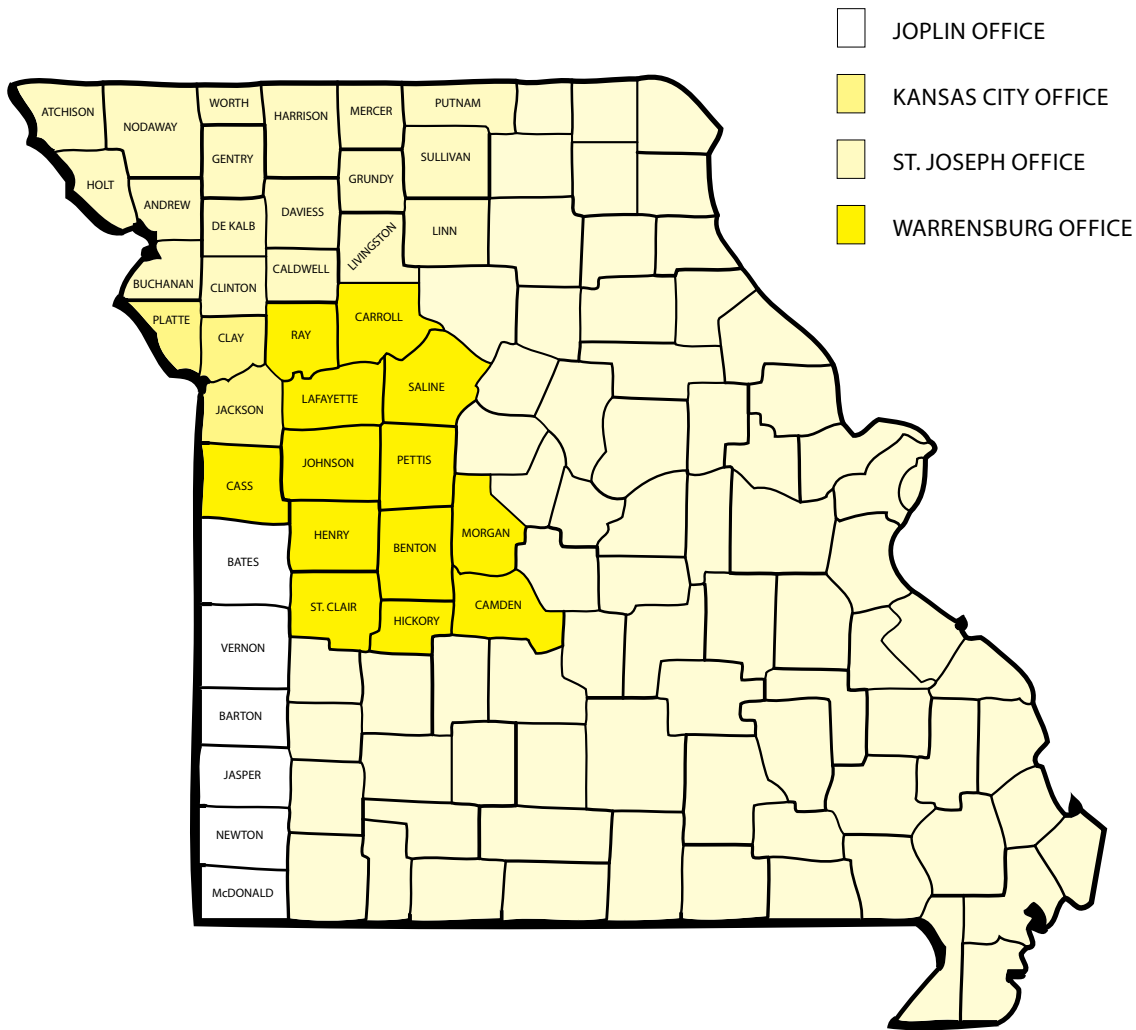
VOLUNTEER ATTORNEY PROJECT SPECIAL PROJECTS

- ABANDONED HOUSING ACT PROJECT
- DOM. VIOLENCE INTERVENTION MENTORSHIP PROJECT
- EDUCATION PROJECT
- ELDERLY OUTREACH PROGRAM
- HOMELESS OUTREACH
- LOW INCOME TAXPAYER CLINIC ATTORNEY PANEL
- PRO BONO PROGRAM FOR BANKRUPTCY LITIGATION
- PROJECT CONSENT
- PRO SE DISSOLUTION OF MARRIAGE CLINICS
- TRANSACTIONAL LAW PROJECT
- URBAN CORE ESTATE PLANNING PROJECT
- WARRANT RELIEF PROJECT

VOICES IN COURT

ZOMBIE DEBT ERADICATION PROGRAM

SERVICE AREA



CENTRAL KANSAS CITY OFFICE
 1125 GRAND BLVD, SUITE 1900
 KANSAS CITY, MO 64106
 816-474-6750

WESTSIDE KANSAS CITY OFFICE
 920 SOUTHWEST BLVD.
 KANSAS CITY, MO 64108
 816-474-9868

JOPLIN
 302 SOUTH JOPLIN
 JOPLIN, MO 64801
 417-782-1650/800-492-7095

ST. JOSEPH
 106 SOUTH 7TH STREET, 4TH FLOOR
 ST. JOSEPH, MO 64502
 816-364-2325/800-892-2101

WARRENSBURG
 305 NORTH HOLDEN
 PO BOX 396
 WARRENSBURG, MO 64093
 660-747-7101/800-892-2943

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Legal Aid of Western Missouri extends its gratitude to the following firms and individuals who made pledges or donations to Legal Aid's 2007-2010 Justice for All Campaign in excess of \$500. We are fortunate to have the generous support of such dedicated friends and many others who make our work possible.

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Each year, we receive many heartfelt gifts in memory of loved ones and in honor of family, friends or special occasions. We are pleased and proud to be a part of these special tributes.

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The Legal Aid of Western Missouri Endowment is a charitable fund at the Greater Kansas City Community Foundation. The Endowment offers an opportunity to establish a legacy of care, to guarantee access to justice for future generations. A planned gift to the Legal Aid of Western Missouri Endowment demonstrates your belief in our mission and reinforces your commitment to make a difference in our community.

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* FOUNDERS SOCIETY MEMBER

FINANCIALS

2010 REVENUE

FEDERAL

LEGAL SERVICES CORPORATION - GENERAL	2,044,501
LEGAL SERVICES CORPORATION - MIGRANT	93,790
MISSOURI DEPARTMENT OF SOCIAL SERVICES - ADVOCATES FOR FAMILY HEALTH	250,000
CITY OF KANSAS CITY - ABANDONED HOUSING PROJECT (CDBG FUNDING)	223,011
MISSOURI DEPARTMENT OF PUBLIC SAFETY - VIOLENCE AGAINST WOMEN ACT	77,991
U.S. DEPARTMENT OF HUD - HOUSING COUNSELING	67,691
MISSOURI DEPARTMENT OF PUBLIC SAFETY - VIOLENCE AGAINST WOMEN ACT - RECOVERY ACT ...	55,276
MID-AMERICA REGIONAL COUNCIL - AREA AGENCY ON AGING - LEGAL SERVICES	50,946
WEST TENNESSEE LEGAL SERVICES, INC	46,950
INTERNAL REVENUE SERVICE LOW INCOME TAXPAYER CLINIC	38,216
JACKSON COUNTY COMMUNITY MENTAL HEALTH FUND - BUREAU OF JUSTICE ASSISTANCE	33,350
MISSOURI DEPARTMENT OF PUBLIC SAFETY - VICTIMS OF CRIME ACT	29,653
LEGAL SERVICES OF EASTERN MISSOURI, INC. - LEGAL ASSISTANCE FOR VICTIMS	25,875
KANSAS LEGAL SERVICES - MIGRANT SUBGRANT	13,685
NORTHWEST MISSOURI AREA AGENCY ON AGING	10,020
AREA AGENCY ON AGING - NATIONAL CAREGIVER SUPPORT PROGRAM	9,195
CITY OF ST. JOSEPH - EMERGENCY SHELTER GRANT	6,249
CARE CONNECTION FOR AGING SERVICES - AREA AGENCY ON AGING	5,025
VANTAGE POINT AREA AGENCY ON AGING	3,386
SUB-TOTAL	3,084,810

CITY, COUNTY & STATE2,523,062

UNITED WAYS (INCLUDES DONOR DESIGNATION)..... 424,466

OTHER PUBLIC FUNDING

I.O.L.T.A. (INTEREST ON LAWYER TRUST ACCOUNTS)303,457

FOUNDATIONS, CHURCHES AND OTHER ORGANIZATIONS

TRUMAN MEDICAL CENTER, INC. - MEDICAID APPEALS PROJECT	717,020
HEALTH CARE FDN OF GREATER KANSAS CITY - CHILDREN'S MERCY HOSPITAL	262,462
HEALTH CARE FDN OF GREATER KANSAS CITY - MIGRANT ADVOCATE	73,750
SWOPE COMMUNITY BUILDERS	68,256
HEALTH CARE FDN OF GREATER KANSAS CITY - MENTAL HEALTH COURT	67,343
SWOPE HEALTH SERVICES	46,000
HALL FAMILY FOUNDATION	30,000
GREATER KC LINC, INC.	28,476
UNIVERSITY OF KANSAS SCHOOL OF LAW	23,649
H & R BLOCK FOUNDATION	20,000
ST. LUKE'S HOSPITAL OF KANSAS CITY	17,865
MISSOURI BAR FOUNDATION	12,200
JACOB L. AND ELLA C. LOOSE FOUNDATION	10,000
KANSAS CITY METROPOLITAN BAR FOUNDATION	10,000
NORTH KANSAS CITY HOSPITAL	8,975
VAWA-PIF RECOVERY ACT CONTRIBUTIONS	3,850
UNITED METHODIST MEXICAN AMERICAN MINISTRIES	1,000
VISITATION CATHOLIC CHURCH - SOCIAL CONCERNS MINISTRY	1,000
INTER-FAITH COMMUNITY SERVICES, INC.	825
CATHOLIC DIOCESE OF JEFFERSON CITY	700
SUB-TOTAL	1,403,371

OTHER

FFUNDRAISING (INDIVIDUALS, CORPORATIONS, FOUNDATIONS).....	567,754
(FUNDRAISING DOES NOT INCLUDE UNITED WAY DONOR DESIGNATIONS)	
MISSOURI BAR ASSOCIATION	164,456
INTEREST INCOME	86,392
HOUSING AUTHORITY OF KANSAS CITY, MISSOURI	60,000
CY-PRES AWARDS	57,023
MISCELLANEOUS	2,577
SUB-TOTAL	938,202

TOTAL REVENUE8,677,368

LESS CONTRIBUTIONS / TRANSFERS INTO ENDOWMENT FUND(239,544)

REVENUE AVAILABLE FOR OPERATIONS\$8,437,824

2010 EXPENSES

PERSONNEL COSTS

SALARY - CLERICAL.....	419,225
SALARY - ATTORNEY	2,928,207
SALARY - PARALEGAL	1,044,190
SALARY - ADMINISTRATION.....	617,797
FICA TAX EXPENSE	365,489
HEALTH INSURANCE	790,012
DISABILITY INSURANCE.....	47,284
WORKERS COMPENSATION.....	16,448
UNEMPLOYMENT INSURANCE.....	3,694
RETIREMENT CONTRIBUTION	493,528
RETIREMENT PLAN ADMINISTRATION.....	14,375
SUB-TOTAL	6,740,249

NON-PERSONNEL COSTS

AUDIT	24,500
DATA PROCESSING.....	14,108
TRAVEL.....	70,144
RENT.....	379,714
UTILITIES	8,247
JANITORIAL	3,120
OFFICE SUPPLIES	68,679
PRINTING	38,312
POSTAGE	49,847
EQUIPMENT MAINTENANCE	42,263
LAW LIBRARY	94,778
EQUIPMENT RENTAL	20,381
MALPRACTICE INSURANCE	18,210
LIABILITY INSURANCE	21,784
TELEPHONE AND COMMUNICATION	86,453
DUES AND FEES.....	32,309
TRAINING	45,186
LITIGATION.....	10,344
MISCELLANEOUS.....	149,477
CONTRACT SERVICES TO PROGRAM	166,555
CONTRACT SERVICES TO CLIENTS.....	112,927
FIXED ASSET INTEREST, DEPRECIATION, DISPOSAL.....	198,560
SUB-TOTAL	1,655,898

TOTAL EXPENSES\$8,396,147

THIS IS ANNA

ANNA*, 36, FEARED FOR HER LIFE AND THE LIVES OF HER THREE CHILDREN. SHE CONTACTED LEGAL AID'S WARRENSBURG OFFICE AFTER REPEATED ATTEMPTS TO SEVER TIES WITH BRIAN, HER ABUSIVE, ALCOHOLIC HUSBAND. THROUGHOUT HER MARRIAGE, ANNA ENDURED NUMEROUS BEATINGS, WHICH RESULTED IN BRUISES, SWELLING, AND INTENSE PAIN. BRIAN'S ALCOHOLISM ALSO ENDANGERED THEIR CHILDREN. HE WOULD OFTEN DRIVE THEM TO SCHOOL WHILE DRUNK, LEAVE THEM UNATTENDED, AND SUBJECT THEM TO THE VIOLENT OUTBURSTS IN THE HOME.

ANNA REQUESTED ASSISTANCE FROM LEGAL AID'S STOP GRANT ATTORNEY TO HELP HER OBTAIN A FULL ORDER OF PROTECTION AGAINST BRIAN. THE ATTORNEY INTERVIEWED ANNA'S DAYCARE PROVIDERS WHO HAD WITNESSED BRIAN'S BEHAVIOR AND SPOKE WITH THE COUPLE'S PASTOR WHO HAD COUNSELED THEM. AT THE PROTECTIVE ORDER HEARING, ANNA'S LEGAL AID ATTORNEY HAD ANNA AND THESE WITNESSES TESTIFY AGAINST BRIAN. ANNA WAS GRANTED A PROTECTION ORDER FOR 12-MONTHS WITH FULL CUSTODY OF HER CHILDREN. BRIAN IS PERMITTED SUPERVISED VISITATION THROUGH A DOMESTIC VIOLENCE SHELTER.

THANKS TO LEGAL AID, ANNA AND HER CHILDREN HAVE THE OPPORTUNITY TO START A NEW LIFE WITHOUT FEAR.

THIS IS LEGAL AID

"Thank you one thousand times!"

"Knowing how big and powerful my lender is and how routine the foreclosure on my home was to them, you truly performed a miracle with your caring and great success!"

"My attorney walked me through the process of applying for SSI and also explained other services like vocational rehab that could help my situation. Thank you...you really helped me in a time of need."

"[My Volunteer Attorney] is a man of much patience and wisdom. He was there for me every step of the way."

"I would so like to thank your agency. If it were not for you, we would be in a bad place. Thanks so much."

"I was so afraid. I'd never been in court before. [My attorney] helped me to understand. I could not believe the way she handled my case. She said to me 'Don't be upset. I've got it under control.' and she did. I want to thank you so very much."

"Many thanks to you and your staff for all your work towards safety for our granddaughter. We are much more relaxed and looking forward to happier times. Thank you for your time, knowledge and patience."

2010 ANNUAL REPORT

LEGAL AID OF WESTERN MISSOURI

IMPROVING THE LIVES OF THOSE IN NEED THROUGH QUALITY LEGAL ASSISTANCE



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